

## **JOB PROFILE TECHNICIAN**

The position is for an experienced HGV Technician responsible for maintaining commercial vehicles and trailers to MOT standard.

### **Particular areas of responsibility will be to: -**

- Carry out routine maintenance and repairs on all makes of vehicles and trailers to VOSA standard
- Diagnose and rectify all types of faults
- Attend disabled vehicles at the roadside or at customer's premises
- Ensure all vehicles worked upon are handled carefully and that all precautions are taken whilst on the premises
- Liaise with parts department to attain parts
- Ensure Health & Safety regulations and safe working practices are adhered to
- Ensure appropriate clocking is made, all job cards and service sheets are completed in a timely manner
- Maintain a high standard of cleanliness and tidiness
- Maintain a thorough and current product knowledge and attend training courses

### **Candidates should be able to demonstrate: -**

- Ability to work within guidelines given and to strict deadlines
- Ability to work under pressure
- Ability to actively seek solutions to problems
- Ability to work as part of a team
- Good verbal communication skills
- Excellent customer care skills
- Flexibility to undertake a wide range of tasks
- Awareness and understanding of health and safety requirements

### **Particular experience / skills that will be regarded as ideal are: -**

- Technical qualification (City & Guilds or NVQ qualified technician) or proven experience repairing & maintaining vehicles
- ADR
- Current driving licence
- LGV/HGV licence