



# ADMINISTRATION ASSITANT PART TIME POSITION

The position is for an organised Administrator who will be required to assist in the daily administration tasks for our Tamworth Branch. This position is accountable to Mr Darren Sanders, Branch Manager and reports to him on a day to day basis.

Location: Tamworth Branch Monday – Friday 25.00 hours

#### Your tasks

- Assisting in the Service and Parts departments
- Dealing with incoming phone calls
- Obtaining & Supplying Order Numbers
- Invoicing
- Dealing with invoice queries
- Customer service calls.

#### Your experience/ skills

- Ability to deal with all levels of customer service and deliver customer service excellence
- Good communication skills
- Ability to work as a team
- Good computer skills, Word, Excel
- Ability to work under pressure
- A strong customer focus and good interpersonal skills
- Able to work unsupervised and to strict deadline
- Flexible, methodical and accurate approach to work

### **Additional information**

For any questions related to this job, please speak to Mr Darren Sanders on + 44 (0)1827 330 100

## **Application Process**

Applications should be submitted to Darren.Sanders@keltruck.com

Keltruck Limited

Registered office: Kenrick Way, West Bromwich, B71 4JW T: 0121 525 7000 E: info@keltruck.com W: www.Keltruck.com

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