

Job Profile

Trailer Technician

4 on 4 off shift

Reporting to the Branch Manager, the post holder will undertake regular maintenance and repair of our customer's trailer's competently and efficiently in order to maintain good road safety and maximise customer service levels.

Also a good knowledge of chassis service and repairs to MOT standards

Particular areas of responsibility will be to: -

- Diagnose and rectify all types of faults.
- Ensure all customers and company vehicles are handled with care and all reasonable steps are taken to return the vehicle in a clean and tidy condition on completion of work undertaken.
- Liaise with parts departments and manufactures to attain parts as required, within authority level, and ensure service exchange and warranty parts procedures are adhered to.
- Ensure all aspects of Health and Safety regulations and safe working practices are adhered to, including the mandatory wearing of personal protective equipment (PPE) and machine guarding.
- Ensure that before any work is undertaken an appropriate clocking is made, all job cards and service sheets are completed correctly and signed off before the end of the shift.
- Maintain a high standard of cleanliness and tidiness in all areas of the business in order to maintain the company image and a safe working environment.
- Maintain a thorough and up to date knowledge of products and to attend training courses as required.

Candidates should be able to demonstrate: -

1. Ability to organise work on own initiative.
2. Ability to work under pressure
3. Ability to actively seek solutions to problems.
4. Good verbal communication skills.
5. Excellent customer care skills.
6. Flexibility to undertake a wide range of tasks.
7. Excellent awareness and understanding of health and safety requirements.
8. Flexibility of working hours due to business requirements