

## **JOB PROFILE TECHNICIAN EARLY/LATE SHIFTS**

The position is for an experienced HGV Technician responsible for maintaining commercial vehicles and trailers to MOT standard.

### **Particular areas of responsibility will be to: -**

- Carry out routine maintenance and repairs on all makes of vehicles and trailers to VOSA standard
- Diagnose and rectify all types of faults
- Attend disabled vehicles at the roadside or at customer's premises
- Ensure all vehicles worked upon are handled carefully and that all precautions are taken whilst on the premises
- Liaise with parts department to attain parts
- Ensure Health & Safety regulations and safe working practices are adhered to
- Ensure appropriate clocking is made, all job cards, service sheets and vehicle maintenance records are completed in a timely manner
- Maintain a high standard of cleanliness and tidiness
- Maintain a thorough and current product knowledge and attend training courses
- Follow Branch & company routines with regards to warranty, contract & retail business
- Deal direct with foremen & workshop controller to ensure smooth operation of business
- Provide support to both parts & administration teams when required

### **Candidates should be able to demonstrate: -**

- Ability to work within guidelines given and to strict deadlines
- Ability to work under pressure
- Ability to actively seek solutions to problems
- Ability to work as part of a team
- Good verbal communication skills
- Excellent customer care skills
- Flexibility to undertake a wide range of tasks
- Awareness and understanding of health and safety requirements

### **Particular experience / skills that will be regarded as ideal are: -**

- Technical qualification (City & Guilds or NVQ qualified technician) or proven experience repairing & maintaining vehicles
- Previous Scania experience ideal however not essential
- Current driving licence
- LGV/HGV licence ideal however not essential
- Trailer running gear experience
- SAF/BPW experience